



# Quick Start Guide

## Implementing the Elder Mistreatment Emergency Department Toolkit

This Quick Start Guide was developed by the National Collaboratory to Address Elder Mistreatment, designed as a tool for those early in the adoption phase of the **Elder Mistreatment Emergency Department (EMED) Toolkit**.



**Download the EMED Toolkit**

<https://gedcollaborative.com/toolkit/elder-mistreatment-emergency-department-toolkit/>

**Learn More & Request Implementation Support**  
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## 1. Identify the Problem

- Compliance with a regulatory program (e.g., Age-Friendly Hospital Measure).
- Market differentiation (e.g., Geriatric Emergency Department [ED] Accreditation).
- Unmet needs of your population.

## 2. Get to YES: Buy-In from Key Partners

- Identify a clinical champion (e.g., emergency department [ED] nurse manager, social worker, or physician).
- Secure leadership support from hospital administration and quality improvement teams.
- Frame the initiative as part of Age-Friendly care.

## 3. Build Your Implementation Team

- Include representatives from nursing, social work, geriatrics, IT, and legal/risk.
- Engage Adult Protective Services (APS) and community-based service providers early.
- Develop your implementation plan and timeline.
- Develop monitoring and evaluation plan – how will you define success?

## 4. Download and review the EMED Toolkit

- Deploy the 10-minute ED staff survey to identify existing strengths and gaps.
- Use findings to shape workflow adaptations and training needs.
- Assign training by role.
- Use pre/post training assessments to track knowledge gains.

## 6. Implementation

- Decide if your organization will start with a small trial or full implementation.
- Map and review workflows with the team who will launch the Toolkit.
- If full Toolkit implementation isn't feasible, start by implementing a standard response to suspected elder mistreatment. This practical first step builds staff readiness and lays the groundwork for elder mistreatment screening.
- Begin using the Elder Mistreatment Screening and Response Tool.
- Start tracking the identified key performance indicators.

## 7. Refine Referral and Response Pathway

- Use the Community Connections Roadmap found in the EMED Toolkit to establish or strengthen referral links. Include APS, legal aid, domestic violence advocates, housing services, and more.

## 8. Monitor and Refine

- Track screening rates, positive case referrals, and follow-up outcomes.
- Conduct tabletop drills and gather staff feedback for continuous improvement.
- Include qualitative and quantitative data in your reporting: data informs, stories influence.



National Collaboratory to Address  
**Elder Mistreatment**



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