National Collaboratory to Address
Elder Mistreatment

Leveraging the Elder Mistreatment Emergency Department (EMED) Toolkit to Comply with New CMS Regulations

The EMED Toolkit makes it easy for health systems to do the right thing by integrating a practical, evidence-informed approach to elder mistreatment identification and response into existing age-friendly and quality improvement initiatives. Designed to fit seamlessly within broader multidisciplinary efforts, the Toolkit helps teams strengthen standardized responses in the emergency department (ED) and build momentum toward comprehensive screening and care for older adults.

THE CHALLENGE

Prevalence in Your Emergency Department: Research shows up to 10-16% of older adults in the community experience mistreatment—and many present to ED without their mistreatment being recognized.[1,2,3,4]

Hidden Cost Drivers: Unrecognized elder mistreatment leads to repeat ED visits, higher rates of depression, anxiety, and chronic physical conditions, and increased total cost of care.[5,6]

CMS Age-Friendly Health Measure (AFHM): Failure to detect and address mistreatment can lead to noncompliance with CMS's new quality measures and a Medicare payment update that reduces reimbursement.[7]

WHAT IS THE EMED TOOLKIT?

- **Evidence-informed Toolkit:** Provides a framework for early elder mistreatment identification and follow-up
- **Scalable Across Settings:** Originally designed for EDs, with workflows adaptable to inpatient, outpatient, and post-acute care settings
- **Equity and Quality Focus:** Designed to promote identification across diverse populations and strengthen multidisciplinary coordination

WHY THE EMED TOOLKIT?

- **Evidence-informed Screening:** Provides a structured approach to screening older adults for mistreatment, supporting early identification and follow-up"
- **CMS Alignment:** Aligns with CMS's AFHS domains

DOMAIN 4

Social Vulnerability

Systematic mistreatment screening is a mechanism for detecting broader social risks and for referring to support services.

DOMAIN 5

Age-Friendly Care Leadership

The Toolkit designates an age-friendly champion and promotes data collection for quality compliance.

- **American College of Emergency Physicians (ACEP) Geriatric Emergency Department Accreditation (GEDA):** Meets criteria for a geriatric care process, including staff training, standardized protocols, and community linkage pathways

TOOLKIT COMPONENTS

ED Assessment Profile	Online Training Modules	EM Screening and Response Tool	Community Connections Roadmap
A 20-item survey that pinpoints training gaps and system needs	Role-specific e-learning (10–30 min) to build staff competence	A 3-question brief screen plus full screening and response protocol for high-risk cases	Step-by-step guidance for developing Adult Protective Services and other community partner linkages to keep patients safe after discharge

RETURN ON INVESTMENT

- **Regulatory & Reputation Gains:** Positions your hospital to meet CMS's AFHM compliance and ACEP GEDA distinctions
- **Operational Efficiency:** Streamlines workflows, reduces staff ambiguity, and integrates with your EHR system
- **Cost Savings:** Anticipated reductions in repeat ED visits and downstream treatment costs associated with unrecognized mistreatment
- **Patient & Community Impact:** Promotes safety, wellbeing, and quality of life for older adults through identification and response to elder mistreatment

Download the EMED Toolkit
https://gedcollaborative.com/toolkit/elder-mistreatment-emergency-department-toolkit/

Learn More & Request Implementation Support
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